

PROVEN FOUNDATION REPAIR PROCESS

1 The Call

- Set initial appointment
- Homeowners information is collected



2 The Inspection

- Foundation inspection by a trained consultant
- Scope of work is determined
- Detailed drawing is created
- Pictures are taken in and around work area
- Estimator to go through all customer expectations (sheetrock stud removal, electric provided for sump, landscaping that will be lost, etc.)
- Job walk through with detailed pricing laid out
- Job approval & Accepted



3 Schedule a Date

- Tentative date scheduled for installation
- Materials are ordered
- Crews are booked



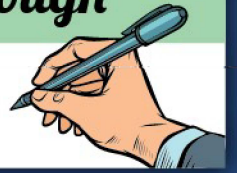
4 Install Day

- Initial walk through with homeowner and crew lead
- We make sure IWP's and the homeowners expectations align
- Crew prep - carpet protect, hang plastic, etc.



5 Final Walk Through

- Any adjustments or changes
- Homeowner sign off



6 Clean Up

- Leave the property in better shape than we found it
- Final touch ups on Scope
- Load all tools and double check the work areas
- Final payment is collected by crew lead
- Customer sign off on completion sheet



7 Final Packet

- Paid in full
- Follow-up
- Final packet sent with warranties
- Review request sent



8 Peace of Mind Achieved!

